Towards Log Data-driven Fault Analysis in a Heterogeneous Content Provider Network

Bayerischer Rundfunk (BR) operates a network to deliver content via television, radio and the internet to its users. This requires a highly heterogeneous network. The network monitoring solution for the BR-network collects log data from involved devices and stores it in a central database. Currently, human operators make network management decisions based on a manual review of this log data. This especially includes root cause identification in case of network failures. Such a human-centric process can be tedious and does not scale well with increasing network complexity. In this thesis, the student should perform a thorough analysis of the described data and evaluate the potential for automated processing. Goal is to provide a data-driven approach that significantly supports human operators with identifying root causes in case of network failures.

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